

## Terms and Conditions

## Hello SA Top Tourism Town People's Choice Consumer Voting

- 1. All voting will be conducted online and by the public.
- 2. Voting opens at 9:00 am Monday 6 May and closes at 11:59pm Sunday 19 May 2024.
- 3. All towns in the Hello SA Top Tourism Town Awards 2024 program will be eligible to receive votes.
- 4. To be eligible to vote, persons must be 18 years of age or over.
- 5. To vote, persons must enter details as stipulated by the designated voting form Hello SA's website during the promotion period.
- 6. Only one vote per person is permitted.
- 7. Incomplete votes will be deemed invalid.
- 8. The promoter of the competition is Hello SA and the Tourism Industry Council of South Australia (TiCSA).
- 9. Hello SA and TiCSA reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by Hello SA and TiCSA to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 10. If there is a dispute as to the identity of an entrant, Hello SA and TiCSA reserves the right in its sole discretion, to determine the identity of the entrant.
- 11. Hello SA and TiCSA's decision on voting is final and binding, and no correspondence will be entered into.
- 12. If this voting is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject any written directions from a regulatory authority, to modify, suspend, terminate or cancel the voting, as appropriate.











- 13. All voters will be added to the Local Government Association of South Australia (LGASA) email list. Electronic direct mailouts will be sent to your nominated email address periodically and you can unsubscribe at any time.
- 14. All employees of Hello SA & TiCSA and their immediate families are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step (whether natural or by adoption), parent, stepparent, grandparent, step grandparent, brother, sister, stepbrother or stepsister.
- 15. Hello SA and TiCSA reserves the right to change these Terms and Conditions at any time.
- 16. To the extent permitted by law, the Promoter is not responsible or liable for:
  - a. Inaccurate/incorrect transcription of entry information;
  - b. purported entries that are not received for any reason, including because they
    are lost, misdirected or stolen, or that are received, but are late, illegible,
    incomplete, sent with insufficient postage (where entry is by post), or sent
    other than as directed in the entry instructions;
  - any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
  - d. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
  - e. unauthorised human intervention in any part of the competition; and
  - f. electronic or human error which may occur in the administration of the competition.







